

February 2025

Customer Advisory-MSDS Queries

Post a series of case studies & internal discussions, we have decided to revisit the scope of MSDS Queries Team. Today, MSDS Queries team receives a lot of queries from Shippers via Maersk's Customer Service / Sales Support & Booking Teams regarding their cargo declarations, and queries around cargo acceptance as Dangerous Goods or Non-Dangerous Goods.

As per international maritime dangerous goods regulations, the correct classification of goods is the sole responsibility of the shipper/customer/Cargo Owner & Shippers must provide a dangerous goods transport document containing detailed information about the dangerous goods being transported. This includes the proper shipping name, class, UN number, packing group, and any additional handling instructions.

What does this change of scope mean for Shippers / Maersk's Customer Service / Sales Support / Booking Teams?

- MSDS should be validated by the shippers and should not be sent to Maersk CS/MSDS Queries Team for verification whether their cargo can be shipped as of DG or NON-DG.
- Shippers should consult a registered laboratory or chemical experts or competent authority to understand their cargo nature, its suitable declarations and applicable regulations.
- As per IMDG, Shipper is always liable to declare goods correctly and should be able to answer the authorities / Liner about cargo nature, cargo declarations & safety measures, if solicited.

For any queries regarding this decision, please feel free to contact your local Sales point of contact in Maersk.

Best regards,

Maersk

马士基关于审核一般化工品 MSDS 的通知

经过一系列的案例研究和内部讨论，我们决定重新审视 MSDS 查询团队的范围。今天，MSDS 查询团队通过马士基的客户服务/销售支持和订舱团队收到了大量来自托运人关于货物申报的查询，以及关于货物接受为危险货物或非危险货物的查询。

根据国际海运危险品规则，货物的正确分类是托运人/客户/货主的唯一责任，托运人必须提供包含所运输危险品详细信息的危险品运输单据。这包括正确的运输名称、类别、联合国编号、包装组和任何额外的处理说明。

对于托运人/马士基的客户服务/销售支持/订舱团队来说，这一范围的变化意味着什么？

- MSDS 应由托运人进行验证，而不应发送给马士基客服或 MSDS 查询团队以验证托运的货物是否可以以危险品或非危险品运输。
- 托运人应向注册化验室或化学专家或主管当局咨询，以了解其货物的性质、适当的声明和适用的规则。
- 根据 IMDG 的规定，正确申报货物属性是托运人的责任，并且托运人应该能够回答海关海事局/班轮公司有关货物性质、货物申报和安全措施等相关问题。

感谢您一直以来对于马士基的支持。如您对上述调整有任何疑问或希望了解更多信息，敬请联系您当地的马士基客服或销售代表。

顺颂商祺！

马士基航运
2025 年 2 月

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